FAQ's

ClearChart® Digital Acquity System

How do I adjust the correct size on the ClearChart for the refraction distance?

- Go to the Installation section in the User's Guide and refer to the paragraph "Configuring the ClearChart" for directions regarding how to change the refraction distance.

  Note: Configuring the correct size on the ClearChart requires that the full setup procedure be completed.

How do I program a sequence of images on the ClearChart?

- The ClearChart does not have programming options.

Should I leave the ClearChart on all the time?

- The ClearChart should be shut down when it is not being used for an extended period of time (e.g., over night, weekends, holidays, etc.)

Why are the individual distances in a mirrored room the same when I entered them different?

- In a mirrored room, it does not matter if the individual distances from the patient to the mirror and the mirror to the ClearChart are the exact distances as long as the total distance from the patient to the ClearChart is correct.

Why does my new ClearChart have a different operating system and start up differently?

- The ClearChart software was revised to conform to ISO requirements. The software was changed to have randomized letter sequences, but a short time later changed back to the industry standard sequence. Also, the contrast grating was improved on the display.

Why does my ClearChart not have a deaf mode?

- The deaf mode was removed on later ClearCharts due to a required software change.

Will a ClearChart2 remote work with the first ClearChart?

- The ClearChart2 remote (P/N 13762) will work with any ClearChart model however, the first ClearChart remote will not work all the functions of the ClearChart2.

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